

**STATE 911 18-002**  
**BID #: BD-18-1044-EPS90-1044E-22147**  
**9-1-1 Telecommunicator Training and Certification Programs**

**Vendor Name: Public Safety Group**

Address: 7517 Summer Pines Way, Wake Forest, NC 27588

Vendor Code: VC0000337287

Contract Manager: Tony Harrison

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**Contract Start Date: March 6, 2018      Contract End Date: February 25, 2023**

<b>Contract Authorized Programs/Courses</b>	<b>Classroom - Cost per Student*</b>	<b>On-Line - Cost per Student*</b>
Communications Center Liability (1-10 Students)	\$239	\$219
Communications Center Liability (11- 20 Students)	\$179	\$179
Communications Center Liability (21+ Students)	\$79	N/A
Communications Center Supervision (1-10 Students)	\$399	N/A
Communications Center Supervision (11-20 Students)	\$339	N/A
Communications Center Supervision (21+ Students)	\$179	N/A
Communications Training Officer (1-10 Students)	\$399	\$399
Communications Training Officer (11-20 Students)	\$339	\$359
Communications Training Officer (21+ Students)	\$179	N/A
Active Assailant (1-10 Students)	\$239	\$219
Active Assailant (11-20 Students)	\$179	\$179
Active Assailant (21+ Students)	\$79	N/A
Basic Telecommunicator (1-10 Students)	\$699	\$379
Basic Telecommunicator (11-20 Students)	\$369	\$349
Basic Telecommunicator (21+ Students)	\$99	N/A
Basic Fire Communications (1-10 Students)	\$399	N/A
Basic Fire Communications (11-20 Students)	\$339	N/A

Basic Fire Communications (21+ Students)	\$179	N/A
Lead Follow or get out of the Way (1-10 Students)	\$239	N/A
Lead Follow or get out of the Way (11-20 Students)	\$179	N/A
Lead Follow or get out of the Way (21+ Students)	\$79	N/A
Cultural Diversity - Ripped from the Headlines (1-10 Students)	\$239	N/A
Cultural Diversity - Ripped from the Headlines (11-20 Students)	\$179	N/A
Cultural Diversity - Ripped from the Headlines (20+ Students)	\$79	N/A
How to Save a Life: Yours! (1-10 Students)	\$239	N/A
How to Save a Life: Yours! (11-20 Students)	\$179	N/A
How to Save a Life: Yours! (21+ Students)	\$79	N/A
Crimes in Progress (1-10 Students)	\$239	\$219
Crimes in Progress (11-20 Students)	\$179	\$179
Crimes in Progress (21+ Students)	\$79	N/A
Lessons Learned from the Denise Amber Lee Case (1-10 Students)	\$199	N/A
Lessons Learned from the Denise Amber Lee Case (11-20 Students)	\$139	N/A
Lessons Learned from the Denise Amber Lee Case (21+ Students)	\$99	N/A
9-1-1 Hacked, Attacked and Where's That! (1-10 Students)	\$239	N/A
9-1-1 Hacked, Attacked and Where's That! (11-20 Students)	\$179	N/A
9-1-1 Hacked, Attacked and Where's That! (21+ Students)	\$79	N/A
Critical Incidents - Total Disaster Recovery (1-10 Students)	\$239	N/A
Critical Incidents - Total Disaster Recovery (11-20 Students)	\$179	N/A
Critical Incidents - Total Disaster Recovery (21+ Students)	\$79	N/A
Am I just a Dispatcher? (1-10 Students)	\$239	N/A
Am I just a Dispatcher? (11-20 Students)	\$179	N/A
Am I just a Dispatcher? (21+ Students)	\$79	N/A
Crisis Intervention (1-10 Students)	\$239	N/A
Crisis Intervention (11-20 Students)	\$179	N/A
Crisis Intervention (21+ Students)	\$79	N/A
Customer Service (1-10 Students)	\$239	\$219
Customer Service (11-20 Students)	\$179	\$179
Customer Service (21+ Students)	\$79	N/A
Stress Management (1-10 Students)	\$239	\$219
Stress Management (11-20 Students)	\$179	\$179

Stress Management (21+ Students)	\$79	N/A
Critical Incident Stress (1-10 Students)	\$239	N/A
Critical Incident Stress (11-20 Students)	\$179	N/A
Critical Incident Stress (21+ Students)	\$79	N/A
Domestic Violence (1-10 Students)	\$239	\$219
Domestic Violence (11-20 Students)	\$179	\$179
Domestic Violence (21+ Students)	\$79	N/A

\*includes course materials

<b>Contract Authorized Programs/Courses - SOFTWARE</b>	<b>Cost per Unit 1-10 Units</b>	<b>Cost Per Unit 11-20 Units</b>	<b>Cost per Unit 21+ Units</b>
When Seconds Count	\$499	\$450	\$399
<b>Contract Authorized Programs/Courses - COURSE MATERIALS ONLY</b>	<b>Cost per Unit 1-10 Units</b>	<b>Cost Per Unit 11-20 Units</b>	<b>Cost per Unit 21+ Units</b>
Basic Telecommunicator – Instructor Manual	\$45	\$40	\$35
Basic Telecommunicator – Student Manual	\$45	\$40	\$35

Prompt Payment Discount terms:      5% within 10 days  
    3% within 15 days  
    1% within 20 days

Appendix E – Cost Tables, Training Courses, Training Materials & Course Descriptions, as awarded, follow.

(See [www.COMMBUYS.com](http://www.COMMBUYS.com) **BID #: BD-18-1044-EPS90-1044E-22147** for additional information regarding this bid and the vendor's response.)